



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant: Lou Leonardo et al.

Title: METHOD AND SYSTEM FOR REPORTING FRAUD AND CLAIMING INSURANCE RELATED TO NETWORK-BASED TRANSACTIONS

Docket No.: 2043.157US1

Serial No.: 09/583,216

Filed: May 30, 2000

Due Date: July 1, 2007 (Sun.)

Examiner: Vanel Frenel

Group Art Unit: 3627

MS Appeal Brief - Patents

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

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Peter Rebuffoni

Name

Peter Rebuffoni

Signature



S/N 09/583,216

PATENT

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Appellants:	Lou Leonardo et al.	Examiner:	Vanel Frenel
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RESPONSE TO NOTICE OF NON-COMPLIANT APPEAL BRIEF

MS Appeal Brief - Patents
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

This responds to the Notice of Non-Compliant Appeal Brief mailed on June 1, 2007. In compliance with MPEP 1205.03(B) and 37 CFR 41.37(c)(1)(v), Appellants submit the following corrected section from Appellants' previously-submitted Appeal Brief filed July 11, 2005.

Please replace the previously-submitted Summary of Claimed Subject Matter Section 5 with the below replacement.

5. SUMMARY OF CLAIMED SUBJECT MATTER

The present inventive subject matter includes, but is not limited to, methods and system for reporting and settling fraud and claiming insurance related to network-based transactions.

INDEPENDENT CLAIM 1

A computer-implemented method (e.g., Figure 10, callout 1000, figure 15, callout 1500, and Figure 22, callout 2200, Figure 27, Page 27, lines 1 - 9) for a network-based facility (e.g., Figure 1, callout 110, Page 9, line 8 – Page 10, line 15), the method comprising:

facilitating a submission of a complaint (e.g., Figure 10, callouts 1002-1006, callouts 1008-1016, callouts 1018-1026, Page 17, line 7 – Page 21, line 11, Figures 11-14) to the network-based facility (e.g., Figure 1, callout 110, Page 9, line 8 – Page 10, line 15), the complaint relating to a network-based transaction between a first party and a second party (e.g., Page 9, lines 1-6), the first party and the second party generating the network-based transaction (e.g., Figure 10, callout 1006, page 18, lines 19-21);

associating an identifier to the complaint (e.g., Figures 3-9, Page 12, line 1 – Page 17, line 17, Figure 3, callouts 312, 322, etc., Page 12, lines 16-19, Page 13, lines 4-6);

facilitating a dialog between the first party and the second party to provide a resolution of the complaint associated with the identifier (e.g., Figure 15, callout 1502-1518, Page 22, line 1-Page 24, line 21, Figure 22, callout 2202-2212, Page 25, line 1 – Page 26, line 21, Figures 16-20, Figures 24-26); and

facilitating a claim for insurance if the complaint is not resolved (e.g., Figures 15, callout 1514, Page 24, lines 6-21, Figures 3-9, 11, 21).

INDEPENDENT CLAIM 10

A network-based facility system (e.g., Figure 1, callout 110, Page 9, line 8 – Page 10, line 15), comprising:

a database (e.g., Figure 1, callout 123, Page 10, line 5) configured to maintain records of

network-based transactions (e.g., Figure 2, callout 260, Page 11, line 20, Page 9, lines 1-6); and a processing unit (e.g., Figure 27, callout 2702, Page 27, lines 1-12) configured to facilitate a submission of a complaint from a first party against a second party, the complaint relating to a network-based transaction record maintained by the database (e.g., Figure 10, callouts 1002-1006, callouts 1008-1016, callouts 1018-1026, Page 17, line 7 – Page 21, line 11, Figures 11-14, Page 9, lines 1-6), the network-based transaction being between the first party and the second party (e.g., Figure 10, callout 1006, page 18, lines 19-21), to associate an identifier to the complaint (e.g., Figures 3-9, Page 12, line 1 – Page 17, line 17, Figure 3, callouts 312, 322, etc., Page 12, lines 16-19, Page 13, lines 4-6), to facilitate a dialog between the first party and a second party to provide a resolution of the complaint associated with the identifier (e.g., Figure 15, callout 1502-1518, Page 22, line 1- Page 24, line 21, Figure 22, callout 2202-2212, Page 25, line 1 – Page 26, line 21, Figures 16-20, Figures 24-26), and to facilitate a claim for insurance if the complaint is not resolved (e.g., Figures 15, callout 1514, Page 24, lines 6-21, Figures 3-9, 11, 21).

INDEPENDENT CLAIM 19

A machine-readable medium that provides instructions, which when executed by a machine, cause said machine to perform operations (e.g., Figure 27, callout 2724, page 27, lines 18 – 20) comprising:

facilitating a submission of a complaint (e.g., Figure 10, callouts 1002-1006, callouts 1008-1016, callouts 1018-1026, Page 17, line 7 – Page 21, line 11, Figures 11-14) to the network-based facility (e.g., Figure 1, callout 110, Page 9, line 8 – Page 10, line 15), the complaint relating to a network-based transaction between a first party and a second party (e.g., Page 9, lines 1-6), the first party and the second party generating the network-based transaction (e.g., Figure 10, callout 1006, page 18, lines 19-21);

associating an identifier to the complaint (e.g., Figures 3-9, Page 12, line 1 – Page 17, line 17, Figure 3, callouts 312, 322, etc., Page 12, lines 16-19, Page 13, lines 4-6);

facilitating a dialog between the first party and the second party to provide a resolution of the complaint associated with the identifier (e.g., Figure 15, callout 1502-1518, Page 22, line 1- Page 24, line 21, Figure 22, callout 2202-2212, Page 25, line 1 – Page 26, line 21, Figures 16-20, Figures 24-26); and

facilitating a claim for insurance if the complaint is not resolved (e.g., Figures 15, callout 1514, Page 24, lines 6-21, Figures 3-9, 11, 21).

This summary merely highlights example features of the present subject matter and does not provide an exhaustive or exclusive view of the subject matter. Appellant refers to the appended claims and its legal equivalents for a complete statement of the invention.

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CONCLUSION

In accordance with MPEP 1205.03(B) and 37 CFR 41.37(c)(1)(v), only the non-compliant section of Appellants' previously-submitted Appeal Brief has been included in this response.

Appellants respectfully submit that the Examiner withdraw the non-compliant status and examine the Appeal Brief.

If necessary, please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

Respectfully submitted,

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By their Representatives,

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